

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Patent Application of: Darin W. Buchtel et al

Group Art Unit: 3629 : IBM Corporation
Examiner: Jonathan Ouellette : Intellectual Property Law
Serial No.: 10/621,750 : Department SHCB/040-3
Filed: 7/17/2003 : 1701 North Street
Confirmation No.: 1802 : Endicott, New York 13760
Title: METHODS FOR IMPROVING
AN ORGANIZATION USING
CULTURAL CHARACTERISTICS
DEFINED BY LEADERSHIP
FROM CUSTOMER RESEARCH

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Dear Sir:

The above-identified patent application was filed on 07/17/03. To date, we have not received a First Office Action from the Patent Office. We respectfully request that the undersigned be provided with a statement of the status of this application.

Respectfully submitted,

Dated: 04 Oct 2007

By: William E. Schiesser

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